



Franklin County  
**BOARD OF  
COMMISSIONERS**

# 2019

State of the County Report







## WELCOME LETTER



Dear Franklin County Residents,

Welcome to the 2019 State of the County Report. Each year, this is our opportunity to share with you the important work that the county and the commissioners are doing on your behalf, and we couldn't be more excited about everything that we have going on.

In 2018, Franklin County was recognized as a national leader in criminal justice reform, broke ground on a new \$30 million Forensic Science Center, released a first-of-its-kind energy study with the Mid-Ohio Regional Planning Commission, joined the nationwide lawsuit against opiate manufacturers and distributors, and of course, helped to save the Crew.

Already in 2019, we've unveiled a new ability for residents to be able to text to 911 in an emergency, begun a new partnership called Forward Cities to help spur and support entrepreneurs in struggling neighborhoods, and are hard at work on the Columbus Counts 2020 Census to ensure that every Franklin County resident is counted so that our community gets its fair share of federal resources for the next decade and beyond. We are also very excited to release the blueprint for addressing poverty in Central Ohio in the coming weeks, and getting to work on the recommendations it will contain.

Your county government touches the lives of every resident each year. Our community is growing at an impressive rate, and thriving in many ways. Ensuring that everyone has the opportunity to share in that success is a key mandate of Franklin County.

There are so many exciting things going on in Franklin County that we can't wait to share with you. Thank you again for your interest in county government. You can find more detailed information, including the county budget and the commissioners' core principles on the Board of Commissioners website, and please don't ever hesitate to contact our office with any question or concern you may have.



*Marilyn Brown*  
President



*John D. G. G.*  
Commissioner



*Kevin L. Boyce*  
Commissioner



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## COMMUNITY SAFETY, SECURITY & EFFECTIVE JUSTICE



### NEW FORENSIC SCIENCE CENTER NOW UNDER CONSTRUCTION, PROGRESS CONTINUES ON NEW CORRECTIONS CENTER

On September 5, the commissioners and Coroner, Dr. Anahi Ortiz, broke ground on a new Forensic Science Center in the southwestern part of the county. The new facility will replace the current facility on the campus of The Ohio State University Medical Center, which first opened in 1975.

The new state-of-the-art Forensic Science Center will be almost 57,000 square feet, making it three times larger than the current building, and will include eight autopsy stations, expanded toxicology labs and conferencing space. The commissioners have also tasked the project team with achieving LEED certification. The new facility is expected to open in 2020.

Significant progress continues on the new Corrections Center being built on Columbus' west side. A milestone was reached as the project team celebrated the building's "topping out" on November 8th as the last beam was placed atop the structure. Much work remains on this massive 429,000 square foot facility. Nearly 900 beds will be completed in 2021 and allow for the closure of the current downtown jail facility, which opened in 1969. Planning and design is now under way for continued expansion of the facility.

For the first time, the commissioners have set a goal in the construction of the Corrections Center to utilize Small and Emerging Business Enterprises (SEBEs) for at least 12 percent of the construction work. The project has far exceeded that goal to date, and the commissioners have worked with the construction manager of the Forensic Science Center project to raise the goal for SEBE utilization in that project to at least 14 percent.

#### Corrections Center

**\$190 MILLION**

Construction costs to date

**21%**

SEBE commitment

**1,210**

Jobs created or sustained

#### Forensic Science Center

**\$30 MILLION**

Construction costs

**22%**

SEBE commitment

**201**

Jobs created or sustained



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## OFFICE OF JUSTICE POLICY & PROGRAMS

### Combatting the Opiate Crisis

#### Don't Live In Denial, Ohio

In 2018, the Alcohol, Drug and Mental Health (ADAMH) Board of Franklin County joined business, civic and community organizations to create the Ohio Opioid Education Alliance, a public-private partnership that aims to put more resources into preventing the use of opioids among our community's youth. It is the result of the Franklin County Opiate Action Plan, which was created by ADAMH at the direction of the commissioners and City of Columbus. The plan was adopted in 2017 as a broad strategy to begin to tackle the opioid crisis.

The Alliance developed a media campaign in collaboration with addiction experts and Ohio parents based on research that indicates most people are aware of the opioid crisis, but significantly underestimate the risk opioids can pose to their own children and family. Many parents admit to having a "not my kid" mindset, leading them to overlook the importance of preventative measures.

The setting for the media campaign is the fictional town Denial, Ohio. The advertisements depict the residents of Denial, Ohio, who reveal their beliefs that the opioid crisis won't impact their children. Viewers are urged to visit [DontLiveinDenial.org](http://DontLiveinDenial.org) to learn how to discuss opioids with their children and how to properly dispose of or safeguard prescription drugs.

**25%**

One in four teens will misuse or abuse a prescription drug at least once in their lifetime

**50%**

When you talk to your kids about the dangers of drugs, you can cut their risk of abuse in half.

**42%**

Nearly half of teens who misuse prescription drugs get them from their parents' medicine cabinet

#### Whitehall SAFE station

Whitehall's Stop Addiction For Everyone (SAFE) Station was created to remove barriers to accessing treatment for people in active addiction. The Whitehall Division of Fire screens individuals walking through their doors 24/7, 365 days per year to see if the individuals are eligible for a detox program with one of the city's community partners. The initiative is the result of a grant partnership between Franklin County and Whitehall to address the opiate epidemic.

**JUNE 2018**

Launched

**324**

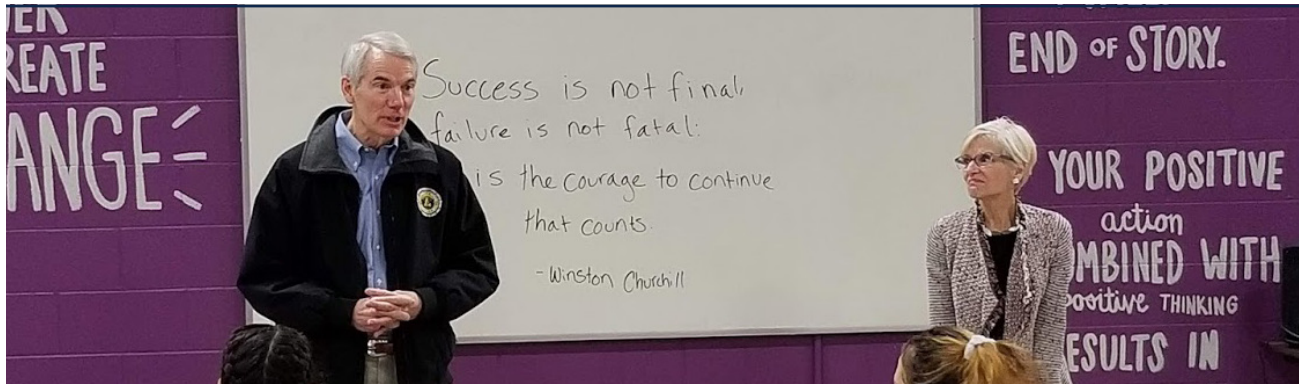
Individuals served

**269 (83%)**

Connected to help



## COMMUNITY SAFETY, SECURITY & EFFECTIVE JUSTICE



### Pathways to Achieving Recovery Together

Pathways is a program for women with multiple arrests, a mental health diagnosis and a co-occurring substance abuse issue. It includes cognitive behavioral therapy combined with pro-social activities including art and yoga.

**12**

Cohorts

**237**

Women served

**70%**

Reduction in recidivism

**79%**

Reduction in jail bed nights

## STOP VIOLENCE AGAINST WOMEN

This year, Franklin County has received \$607,925.16 in S.T.O.P Violence Against Women Act (VAWA) grant funding to enhance prosecution, law enforcement and victim services targeted to female victims of domestic violence, sexual assault, stalking, and dating violence.

### Utilizing 2018 VAWA funding

**1,462**

Cases were prosecuted by specialized prosecutors

**3,098**

Professionals and volunteers were trained

**3,034**

Victims received direct services



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## OFFICE OF HOMELAND SECURITY & REGIONAL COMMUNICATIONS

### You Can Now Text-To-911 in Franklin County

After more than two years of work and cooperation between Franklin County and its jurisdictions, residents can now send text messages to 911 dispatchers - with one very key caveat. Calling is better than texting because emergency dispatchers can get more immediate answers to questions from callers, listen for distress in voices and background information that could assist police in a potentially life-threatening emergency. **Call if you can, text if you can't.**

The 911 dispatchers will see Text-to-911 messages in a similar fashion to what shows up on a smart-phone text chain and have the ability to text back specific questions to the sender. With this in mind, agencies jointly developed pre-programmed responses aimed to address the text emergencies they receive and quickly ask for key information.

Text-to-911 works on cell phones, tablets and other devices with the capability of sending texts. Though the initial Text-to-911 rollout will not include the ability for texters to send pictures and videos, partners throughout Franklin County will keep working with individual agencies and expect this to happen in the near future.

Text-to-911 service is subject to cell signal availability and not every text sent will be received – another reason why those attempting to contact 911 should call when they can and text when they can't. In the event a text does not go through, the person attempting to use Text-to-911 will receive an automated bounce-back message indicating the text's failure to be delivered.

For more information about the new Text-to-911 service, go to [text911.franklincountyohio.gov](https://text911.franklincountyohio.gov).





## COMMUNITY SAFETY, SECURITY & EFFECTIVE JUSTICE



### ANIMAL CARE & CONTROL

The Department of Animal Care and Control operates the county's Dog Shelter & Adoption Center, providing compassionate care, lost dog services, education, and adoption for impounded dogs, and enforces dog laws throughout the county in order to keep the public safe from animal-related health and/or safety dangers.

**9,262**

Dogs impounded

**4,000**

4,000 Dogs adopted

**1,132**

Dogs transferred to rescue groups

**2,396**

Dogs redeemed by owner

**90%**

Live release rate

**4,236**

Dogs spayed/neutered

**375**

Volunteers

**24,671**

Hours volunteered

**1,101**

Dogs spayed/neutered through SNYP-It Program

**\$609,126.99**

Monetary value



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## Spay or Neuter Your Pet – SNYP-It

Last year was the first full year of the county's new SNYP-IT (Spay or Neuter Your Pet) program. The program provides free spaying and neutering services for pets belonging to low-income county residents. The new program also provides a medical checkup, any needed vaccinations, and an implanted microchip that will identify the dog's owners if it ever ends up back in the shelter for some reason. The service is available to residents and their pets in households that receive public social services or with incomes below 150% of poverty. The program is paid for with donations from the public.



Weekly availability is limited, so call **614-525-5454** for more information or to make an appointment.

Dogs who are adopted from the shelter have been spayed or neutered, but most of the dogs coming into the shelter have not. A single female pit bull and her offspring, for instance, could produce as many as 67,000 puppies over the course of five years, and cost is the number one reason owners identify for not having the procedure done.

## Holiday Sleepover a Howling Success

In time for the year-end holiday season, the Franklin County Dog Shelter launched a new program created to get adoptable dogs out of the shelter for the holidays, and hopefully forever. Interested residents could take a dog home to their family for three days over Thanksgiving, Christmas, or New Year's. The shelter is closed those days, so the program provides the pooches with some extra love and attention on days they wouldn't otherwise have gotten to see many people, and the extra socialization is good for the animals' mental health.

Participating families were asked to take pictures of the dog in their care and write up a paragraph about the experience, which then can be used to help find a permanent home for the dog. Best of all, families all over Franklin County were able to bring the love of a new canine friend into their homes for the holidays and experience what it might be like to make a permanent puppy addition to their families with no long-term commitment.

And help out with adoptions it did. More than 200 dogs went home with a family over the three holidays, and more than 40 percent of the dogs ended up finding a forever home as a result. The program's howling success has the shelter looking at how the program can be expanded to other holidays and how the shelter may partner with other shelters to get more dogs into more homes for the holidays.

To find out more info and to sign up for the next Holiday Sleepover, email [holidaysleepover@franklincountyohio.gov](mailto:holidaysleepover@franklincountyohio.gov).



# JOB CREATION, STRATEGIC ECONOMIC DEVELOPMENT, & FISCAL SECURITY

## Franklin County Infrastructure Bank

The Franklin County Infrastructure Bank is a revolving loan fund which makes available low-interest loans to cities, villages, and townships within Franklin County to build physical infrastructure that will result in economic development. As the loans and interest are repaid, more funding can then be made available for additional projects.

### 2019 Hilliard- Municipal Fiber Network

**\$1.25 MILLION**

Loaned

**90**

New jobs

### 2019 Reynoldsburg- Main St. Improvements

**\$750,000**

Loaned

**25**

New jobs

### Totals since 2015

**8**

Projects

**\$7.675 MILLION**

Loaned

**1,002**

New jobs

## Energy Efficiency Loan Fund

Franklin County partners with the Columbus-Franklin County Finance Authority (CFFA) to capitalize the Columbus Region Energy Fund, which provides loan financing to Franklin County businesses and nonprofit organizations for cost-effective, energy efficiency improvements. This partnership is designed to increase the energy efficiency of both existing and new facilities, resulting in lower energy costs, fewer carbon emissions, and economic growth in Franklin County.

### 2018

**8**

Projects

**\$5.1 MILLION**

Loaned

**\$600,000**

Annual energy savings

**35.7%**

Average savings

### Totals since 2016

**13**

Projects

**\$8.2 MILLION**

Loaned

**\$1.1 MILLION**

Annual energy savings

**38%**

Average savings

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## Workforce Training Grants

Franklin County seeks to partner with local employers and nonprofits to put people to work. More specifically, the commissioners want to connect the region's employers with the county's social service agency clients in hopes of connecting them and training them to fill living wage jobs that they have available.

### 2018 Fortuity

**\$500,000**  
Granted

**300**  
People to be trained

### 2019 Per Scholas

**\$200,000**  
Granted

**100**  
People to be trained

### Totals Since 2015

**7**  
Grants

**\$1.4 MILLION**  
Granted

**936**  
People to be trained

## VISITORS MATTER IN FRANKLIN COUNTY

This year, the commissioners awarded Experience Columbus a \$2.575 million grant to continue to promote Franklin County as a tourism destination. The commissioners' continued investment in Experience Columbus fuels our local economy as our region welcomes 41.1 million visitors each year. Those visitors directly spend \$7 billion, which supports nearly 78,000 jobs in the region and generates \$1.25 billion in local, state and federal tax revenue, which saves each Franklin County household \$2,384 annually.

Last March, our community hosted the NCAA Women's Final Four. And what a success it was! Not only was the world treated to three fantastic games, but the impact of the event on our community was tremendous. The weekend saw 39,000 fans attend the three sold out games and generated \$21.7 million in direct visitor spending and filled 32,700 hotel rooms.

This summer, our community will host the American Society of Association Executives Annual Meeting & Exposition. The annual conference will draw more than 5,000 attendees to the Greater Columbus Convention Center August 10-13. Filling 16,800 hotel rooms and generating over \$16 million in direct visitor spending is just the beginning – hosting ASAE will result in tremendous return on investment for Columbus. Historically, 20 percent of the association executives who attend will book a future meeting in the host city within the next five years, representing \$500 million in potential future revenue.





# JOB CREATION, STRATEGIC ECONOMIC DEVELOPMENT, & FISCAL SECURITY

## COLUMBUS 2020: PROMOTING JOB CREATION AND STRATEGIC ECONOMIC DEVELOPMENT

The commissioners have approved a \$1 million grant to Columbus 2020 for economic development activities focusing on new business development, job creation and job retention in Franklin County. As a part of the agreement, Columbus 2020 markets Franklin County both nationally and internationally as a prime location to expand or relocate a business and fosters collaboration among The Ohio State University, Battelle, Rev1 Ventures, Small Business Development Centers, Columbus State and others actively engaged in economic development activities to assist entrepreneurs.

Created in 2010, Columbus 2020's 10-year Columbus Regional Growth strategy set out to achieve these three bold goals by the year 2020. Two goals are met, and our third is above pace:

### Job Creation

150,000 net new jobs  
Met in March 2018

### Capital Investment

\$8 billion added  
Met in July 2017

### Per Capita Income

30 percent increase  
28.5 percent so far, 95% of goal

In 2018 alone, Columbus 2020 accomplished the following in Franklin County:

**46**

Projects announced

**4,232**

New jobs

**\$471,650,175**

Capital investment

**246,087,453**

Created payroll

**4,191**

Jobs retained

**\$59,244**

Average wage per job

## Forward Cities

Earlier this year, the commissioners joined a two-year pilot program to develop entrepreneurs and small businesses in underserved communities in Central Ohio. The program is part of a partnership among the commissioners, the Columbus Foundation, the Columbus Partnership, and Rev1 Ventures, and with the national non-profit, Forward Cities. The accelerator will be headed by a new Local Director of Community Entrepreneurship, L.C. Johnson of Columbus who will report to a new Franklin County Inclusive Entrepreneurship Council.

Forward Cities is a capacity building and learning network of cities and counties committed to advancing inclusive entrepreneurial ecosystems in their communities. Launched in 2014, and comprised of more than two dozen communities, including Cleveland, Cincinnati, Toledo, and Dayton, Forward Cities accelerates equitable opportunity in innovation and entrepreneurship, and fosters shared learning among the participating cities. Franklin County is part of a 2019 cohort of participants that includes Kansas City, Indianapolis, and Pittsburgh.

Through the new Forward Cities accelerator, the commissioners hope to be able to begin to close wealth gaps and increase economic mobility in underserved neighborhoods in Franklin County by increasing the number of entrepreneurs among underrepresented communities who are building small businesses and employing their neighbors.

Forward Cities aims to identify local assets and leverage national best practices to connect small businesses in struggling neighborhoods with appropriate investors, lending, expertise, and mentoring. It helps cities measure and benchmark their progress against other cities, as well as measuring the effectiveness of local efforts.

The program’s \$250,000 annual budget will be split among the partners, and the Columbus Foundation will be providing office space for the new program.

For more information about Forward Cities, visit  
[ForwardCities.org.Community Development](http://ForwardCities.org.CommunityDevelopment)

COMMUNITY DEVELOPMENT

Through 2018, Franklin County continued its stellar performance in the administration of U.S. Department of Housing & Urban Development (HUD) funds. The county was able to leverage \$33.6 million dollars with \$3.4 million in HUD funding; a ratio of 9.81 to 1. Franklin County continues to remain 1st in the nation for leveraging HUD HOME funds to increase homeownership and affordable housing opportunities for low-income residents (with a ratio of \$23.30 leveraged for every \$1 expended), and 1st in the State of Ohio in rental disbursements.

HUD funding also supported the following:

10

Community Gardens

52

Businesses assisted

8,200

Families Assisted

132

Home rehabilitations

18,000

Tool rentals provided

3,500+

Homeless persons served

2,300

Persons provided fair housing

12

Households provided first-time homebuyer down payment assistance

Building

The Economic Development and Planning Department, in addition to economic and community development programming and land-use planning, also administers building permitting and zoning compliance for much of unincorporated county. Each year, county staff examines and inspects thousands of zoning and building permits and plans to ensure compliance with state and local laws and regulation, and to ensure public safety.

3,071

Permits

\$115,223,463

Estimated cost of construction

651

Planning and zoning applications



## SUPPORTIVE HEALTH & HUMAN SERVICES



### Poverty Initiative

While many Central Ohio communities are experiencing growth and prosperity, poverty is persistent throughout Franklin County and now hovers around 16 percent of all residents. For children, the percentage is even higher with at least 25 percent of the county's children living in poverty.

The commissioners took the issue on. Recognizing the difficult task ahead, they brought together stakeholders to elevate the urgent need to fight this growing trend. With the help of consultants, the team took a five-step approach:

- Data analysis and research review, of the current state of poverty and reviews of previous studies and efforts that have been taken already.
- Formation of a Steering Committee consisting of a cross-section of leaders in Franklin County who not only guided the Blueprint, but are also committed to continuing the efforts in subsequent phases.
- Stakeholder Engagement, or hearing from those around Franklin County especially those who are experiencing poverty; more than 200 individuals participated in these formal focus groups.
- Workgroup planning partners worked on four key focus areas that had been identified by the Steering Committee – Jobs, Housing, Health and Youth.
- Blueprint Development and messaging involved creation of the goals and action steps as identified through the aforementioned work that will lead the work for future phases.

Through this process, racial inequalities were also repeatedly identified as an issue that must be addressed for meaningful solutions. This led committee members to commit to an effort to disrupt institutional and unconscious bias on a local level so real change can take place. Such racial inequalities will be a focal point as the Blueprint for the initiative evolves over the next phases.

In addition, the Steering Committee also identified 13 goals and action steps that will be priority areas for the next phase. Like any Blueprint or plan, these goals and actions will evolve as people work together, learn and adjust. The key is to start and sustain efforts to move forward.

Learn more at <https://commissioners.franklincountyohio.gov/poverty>



## Partnering to Provide Access to Healthcare and Nutritious Food to Residents in Need

The commissioners' Community Partnership Grant Program continues to address access to healthcare and nutritious food for vulnerable residents throughout the county.

### **The following are healthcare initiatives supported through Community Partnerships:**

The Charitable Pharmacy of Central Ohio will provide 1,750 low-income residents with 60,000 prescriptions valued at \$4,800,000, conduct 7,800 clinical patient assessments, and work with 150 patients, care prescribers, and other members of the health care team to coordinate care or provide a clinical intervention.

Physicians CareConnection will complete 3,500 patient referrals for medical services, reach 400 patients with preventative, restorative, and emergency dental services, with 50 receiving dentures, and coordinate access for ancillary services for medical appointments including 1,000 one-way transportation trips, 4,000 prescriptions, and 2,000 interpreter hours for patients.

Heart of Ohio Family Health Centers will hire a Clinical Pharmacist who will partner with Family Medicine and Gynecology physicians to enhance care and help to resolve medication access issues and strive to assure that 85% of patients with diabetes will have a hemoglobin A1c value of less than 9, 61% of patients will have controlled hypertension, and a maximum of 9% of Heart of Ohio patients will give birth to babies with a low birth weight.

PrimaryOne will offer 300 women initial prenatal care during the first trimester of pregnancy, provide 500 women postpartum care visits no later than 56 days post-delivery, and educate 600 women between the ages of 15-44 about birth control and offer birth control for safe spacing between pregnancies.

### **The following are access to food initiatives supported through Community Partnerships:**

Children's Hunger Alliance will serve nearly 344,000 healthy meals and snacks at 105 program sites in Franklin County, an estimated 10,000 children will receive afterschool meals and snacks, and leverage approximately \$850,000 into Franklin County's economy through USDA Afterschool Meal reimbursements.

The Mid-Ohio Foodbank will serve more than 300,000 Franklin County residents with household incomes below 200% of the Federal Poverty Level, distribute 34 million pounds of food in Franklin County, assure that 24 million of the 34 million pounds of food will consist of fresh, healthful foods, improve the health status of Franklin County residents with household incomes that are at or below 200% of the Federal Poverty Level, who regularly access fresh food via Mid-Ohio Food Bank's Fresh Food Distribution programs.

Produce Perks will reach food-insecure residents who are enrolled in the SNAP program with greater amounts of fresh produce thanks to a dollar-for-dollar match of up to \$20.





## SUPPORTIVE HEALTH & HUMAN SERVICES

### JOB & FAMILY SERVICES

The Franklin County Department of Job and Family Services is a county, state and federally-supported agency responsible for basic financial, medical and social service programs. These programs are made available to ensure that no one is forced to go without the basic essentials of food, clothing, shelter, medical care and necessary life sustaining services because of a lack of resources.

**328,528**

Residents enrolled in Medicaid

**155,706**

Children and families covered by Medicaid

**64,446**

Covered because of Medicaid Expansion

**27,500**

Children enrolled in childcare

**2,859**

Children enrolled in free summer camps

**1,696**

Children in after-school programs

### Step Up to Quality

Franklin County has invested more than \$1.6 million to help childcare providers get ready for new state Step Up to Quality standards that start in 2020. The state of Ohio initiated these new standards to take effect by July 2020 to help improve the overall care and education of children. The county's research quickly showed that this standard was about to be a workforce issue as well as a childcare issue. At the time, about 23,000 children and their families were receiving Publicly Funded Child Care (PFCC) and risked losing that care if help wasn't provided. That's because many home- and center-based child care operators are small business owners who would struggle to support their own families if they were barred from accepting children covered by PFCC. The result would be childcare deserts in neighborhoods like southwest Columbus, the Eastland area, Livingston Avenue and Hamilton Road.

Franklin County stepped in and is providing in-person and online training for providers about the importance of these standards and provides direct training for childcare providers. Providers can earn up to 32 hours of free Ohio Approved Professional Development with this training. More than 750 childcare providers have been trained as of Feb. 1, 2019, with hundreds of others expected to be trained throughout the remainder of the year. Franklin County is the first county in the state to offer free training to help center- or home-based providers become or stay star rated.



Learn more at [www.StepUp2StarRating.com](http://www.StepUp2StarRating.com). And check out - and share - these SUTQ TV ads to help raise awareness of this important program!



## Building Futures

The building and construction trades in Franklin County continue to grow in size and diversity thanks to the commissioners' support for the Building Futures pre-apprenticeship program. Since the program's inception in 2017, 50 low-income workers have been trained for sustainable careers in the building trades where skilled craftspeople are in demand. Though this pilot program is still in its early stages, it has a proven high retention rate and two early graduates already have been recognized as Employees of the Month at large-scale construction sites. Given its success, the commissioners have committed additional funding for two additional classes in 2019.

Building Futures was developed in conjunction with the Columbus/Central Ohio Building and Construction Trades Council to help low-income county residents transition into apprenticeship jobs that offer living wages and benefit packages. This is the first-of-its-kind program in Ohio and has gained recognition from the National Association of Counties for its success.

Learn more <https://jfs.franklincountyohio.gov/worktowardtrade>

## Building Healthcare Futures

The commissioners sought to create sustainable health care industry careers for low-income individuals and took aim to further reduce the county's infant mortality rate with the creation of Building Healthcare Futures. The 12-week program is a partnership with The Ohio State University and Franklin County where low-income individuals can be trained as Community Health Workers - health aides who facilitate access to services and improve the quality and cultural competence of health care service delivery in the county's most impoverished neighborhoods. When they complete the program, participants earn a certificate as a Community Health Worker (CHW) and are guaranteed a job with CelebrateOne, our community's effort to reduce infant mortality.

Together, Franklin County and the university had 15 students graduate from the first class and 30 more students started in March.

Learn more at <https://jfs.franklincountyohio.gov/find-work>



## SUPPORTIVE HEALTH & HUMAN SERVICES



### OFFICE ON AGING

The Franklin County Office on Aging hosted a series of Senior Chats in 2018, listening sessions with older adults and community partners, to discuss topics impacting their community and thus determine how best to utilize the Senior Services Levy to support those needs. The two topics were Opiates and Older Adults and the Housing Crisis for Older Adults.

Approximately 105 individuals attended the Opiates and Older Adults Senior Chats and 92% of the attendees found the event to be of very high or high value. Commenters stated the chats were very informative, necessary, educational, helpful and valuable.

The Housing Crisis for Older Adults drew approximately 150 attendees with 77% replying that the sessions were of very high or high value. Their recommendations included help with home repair, legal assistance, handyman services and address safety and financial challenges.

To meet the growing needs of our residents over 60 who strive to remain independent, our agency continues to provide in-home community based services through the levy funded Senior Options program with these results:

**2,011,720**

Miles of transportation

**689,886**

Home-delivered meals

**105,250**

Hours of light housekeeping

**71,033**

Seniors served by Community Support and Outreach Programs

**9,171**

Seniors enrolled in our Home and Community Based Care Programs

**1,952**

Investigations on reports of abuse, neglect, exploitation of older adults



## CHILD SUPPORT ENFORCEMENT AGENCY

The Child Support Enforcement Agency helps parents to establish and enforce child support orders to enhance the economic security and health insurance protection for the children and families of Franklin County.

**76,710**

Open cases

**78,164**

Children supported

**153,420**

Parents involved

**\$165,574,547.55**

Collected and disbursed to families

**98.01%**

Paternity establishment

**86.73%**

Support Establishment Rate

**65.98%**

Collections of Arrears Rate (1<sup>st</sup> among Ohio Metro Counties)

## Tobacco Cessation

Nearly one in four people in Franklin County use tobacco. If you're one of them, Franklin County Public Health would like to help you quit. Now is the Time.

The Community Cessation Initiative is a free program available to all Franklin County adults who use tobacco products. When you enroll in the program, we'll connect you with the help and support you need to stop using tobacco.

All you have to do is complete a short form (available at <https://myfcph.org>). You'll get a call within 72 hours from a Franklin County Public Health staff member, who will ask you a few simple questions before referring you to a service provider most appropriate for you. The service provider will give you the information, counseling and encouragement you need to stop using tobacco.

Regardless of insurance coverage, all individual and group counseling services are free of charge.





# GOOD STEWARDSHIP OF NATURAL RESOURCES, ENVIRONMENTAL SUSTAINABILITY & CIVIC ENGAGEMENT

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## Commissioners, MORPC Release Franklin County Energy Study

This past June, the commissioners and the Mid-Ohio Regional Planning Commission (MORPC) released the findings of a new Franklin County Energy Study, which was commissioned by Franklin County to better understand how the county produces and uses energy, and the impact energy has on communities and residents.

The study, conducted by MORPC, establishes an energy baseline by examining how much and how intensively energy is produced, imported, consumed, and lost annually in Franklin County, and will serve as a starting point to align regional energy initiatives, set priorities, and measure success.

### **The study found that Franklin County is doing well in many areas**

- Energy is put to productive use in Franklin County; the amount of income generated per unit of energy consumed is on par or better than the national average.
- Emissions associated with energy consumption are decreasing even as population increases.
- Local utilities are active in pursuing customer-focused programs around energy efficiency, and many local initiatives are already in place to address energy consumption.

### **The study also found opportunities for improvement**

- There are neighborhoods in Franklin County that are paying a higher-than-acceptable percentage of their household income to heat and power their homes.
- Most of the money spent on energy in Franklin County flows out of the county because almost none of the energy we use is produced here.

The study was developed through a stakeholder engagement process including utility, government, non-profit, and business partners. In addition to the findings, the stakeholders made recommendations to maximize energy savings, reduce the amount of energy loss, and keep more energy dollars in the local economy, including:

- Reducing energy consumption in homes and businesses.
- Promoting public transportation and reducing single-occupancy commutes.
- Increasing the adoption of electric vehicles.
- Increasing local renewable energy generation.

Through these recommendations, Franklin County has the opportunity keep an additional \$509 million within the local economy annually and realize up to \$348 million in annual consumer savings for its residents and businesses.

To view the report, visit: <http://tinyurl.com/FranklinCountyEnergyStudy>



Recycling Totals

**375.89**

Total tons of recycled material

**200.85**

Tons of fiber recycled

**77.81**

Tons of metal recycled

**24.32**

Tons of mixed recyclables

**32.08**

Tons of E-waste recycled

**3.17**

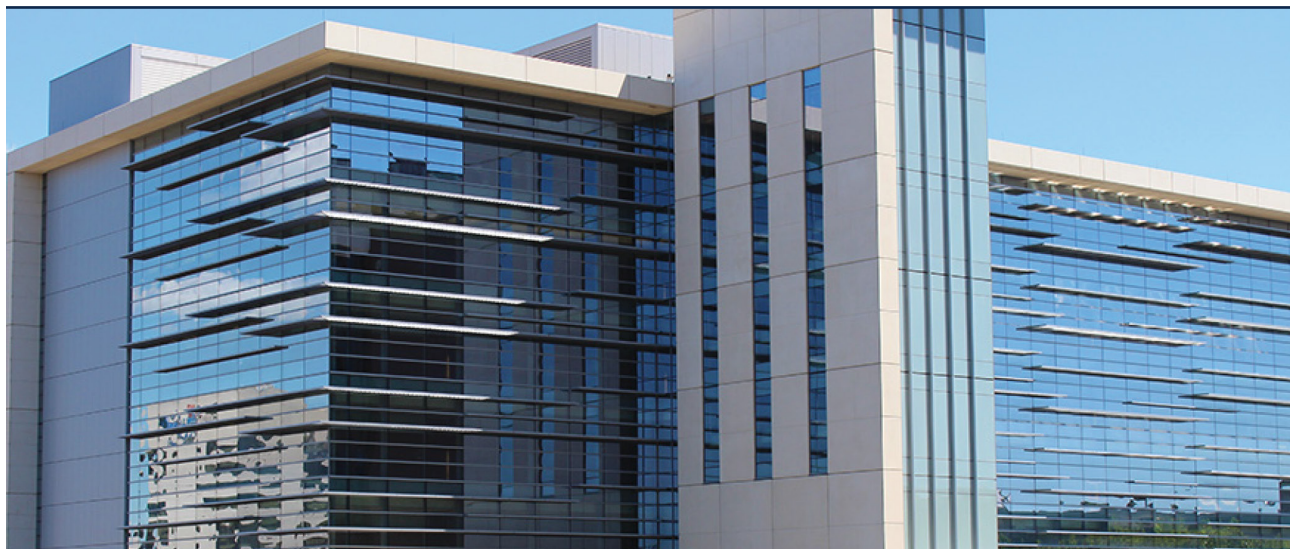
Tons of food waste diverted to compost

**37.66**

Tons of miscellaneous items recycled



# GOOD STEWARDSHIP OF NATURAL RESOURCES, ENVIRONMENTAL SUSTAINABILITY & CIVIC ENGAGEMENT



## PUBLIC FACILITIES MANAGEMENT

Public Facilities Management provides efficient, cost-effective, and eco-friendly building maintenance at more than 40 county facilities and construction administration and management for the county.

### LEED-certified Buildings



**LEED Gold**  
Common Pleas Courthouse



**LEED Silver**  
Sheriff's Training Academy



**LEED Gold**  
Dog Shelter & Adoption Center



**Aiming for LEED certification**  
New Corrections Center and  
Forensic Science Center

### Renewable Energy

**61**

Locations

**100%**

Renewable energy



## FLEET MANAGEMENT

**489**

Vehicles maintained

**5,699,319**

Miles driven

**4,148,258**

Miles driven by the Sheriff's Office

**1,747,070**

Miles driven by patrol cruisers  
(84 vehicles)

**246,953**

Miles driven by Animal Control  
(12 warden vans)

**366,895**

Gallons of fuel

**1,071**

Oil changes

**567**

New tires

## Electric and Hybrid Vehicles

**26**

Electric vehicle charging stations

**15**

Hybrid plugin cars  
(71.0 mpg)

**9**

Hybrid electric cars  
(35.1 mpg)

**1**

Full electric plug-in car  
(1,742 miles, no fuel)

**1**

Hybrid-Diesel prisoner  
transport bus

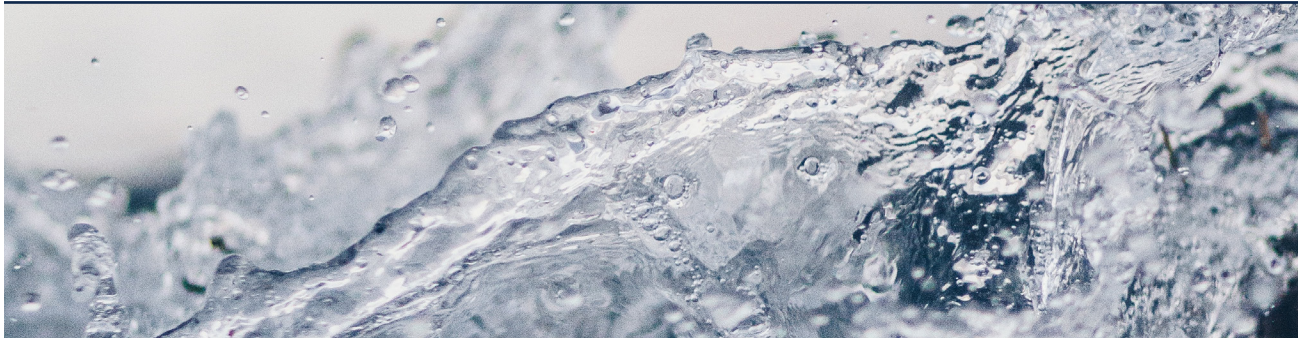
**1**

Propane prisoner  
transport bus





## GOOD STEWARDSHIP OF NATURAL RESOURCES, ENVIRONMENTAL SUSTAINABILITY & CIVIC ENGAGEMENT



### SANITARY ENGINEERING

The Department of Sanitary Engineering provides safe water and sewer services to county residents not served by another water system in order to protect both our environment and our standard of living.

**4,522**

Water customers

**6,508**

Sewer customers

**350,699**

CCF water delivered  
(1 CCF = 748 gallons)

**1,036,444.94**

CCF water purchased/treated

**130,825.57**

CCF sewage treated via four  
wastewater treatment centers

**545,108.58**

CCF sewage sent to the City of  
Columbus for treatment



# EFFICIENT, RESPONSIVE, & FISCALLY SUSTAINABLE GOVERNMENT OPERATIONS

## OFFICE OF MANAGEMENT & BUDGET

Franklin County government is known for its leadership and continues to be recognized nationally for sound financial planning and overall management practices. The county maintains the highest long-term bond rating issued by both Moody's Investor Services (Aaa) and Standard & Poor's (AAA) for its general obligation debt. These ratings place Franklin County among the top 2% of counties nationwide. Delaware County is the only other county in Ohio with triple-A bond ratings from Moody's and S&P.

In 2018, Franklin County became the first local government to receive dual triple-A special revenue bond ratings from Moody's and S&P. Proceeds from the sale of these special revenue bonds, which are to be backed by the county's sales tax revenue over the coming 30 years, will be used to continue construction of the Corrections Center and make physical improvements or repairs to other county buildings.

## HUMAN RESOURCES

The commissioners' Human Resources Department continually looks for ways to attract the best possible candidates. Franklin County has always offered its employees a competitive benefits package. Recent programs to improve benefits have been paying a living wage, providing paid family/caregiver leave, creating the Volunteer Initiative Program (VIP) and committing to the Columbus Women's Commission's Pay Equity Commitment. The Human Resources Department continues to look for ways to improve benefits and ensure Franklin County remains an employer of choice in Central Ohio.

**9,141**

Applications received

**172**

Persons hired

**53**

Approximate applications  
for each job posting

**1,308**

Board of Commissioners  
employees

## BENEFITS & WELLNESS

The Board of Commissioners administers the Franklin County Cooperative Health Improvement Program which provides a comprehensive benefits program including, medical, behavioral health, pharmacy, dental, vision and life insurance in addition to disability and flexible spending account options. Nearly 6,000 employees from Franklin County, and other governmental agencies participate. Total enrollment is over 14,000 member lives.

The Benefits & Wellness division strives to provide affordable and sustainable health and wellness benefits to members of the cooperative with the ultimate goal of improving the physical and emotional health of our members. ThriveOn is the cooperative's employee wellness program. Approximately 80% of adult members are engaged in at least one ThriveOn program. Wellness incentive completion is an impressive 68%.

Franklin County has recognition from the Healthiest Employer of Central Ohio Awards for each of the past three years, including being ranked #2 among large employers (500+) in 2017. Earlier this year, Franklin County was recognized as one of the 2018 Healthy Business Council of Ohio's Healthiest Worksites at the Health Action Council's 2018 Columbus Symposium. Franklin County's wellness program, ThriveOn, was named as a gold level award winner for demonstrating a commitment to employee wellness through offering a comprehensive worksite health promotion and wellness program.



# EFFICIENT, RESPONSIVE, & FISCALLY SUSTAINABLE GOVERNMENT OPERATIONS



## PURCHASING DEPARTMENT

The Purchasing Department oversees county procurement, surplus auction, printing and mail services.

### Doing Business with the County

**7,863**

Purchase orders

**\$472,138,516.47**

Total amount of purchase orders

**6,897**

Vendors registered to do  
business with Franklin County

### Small & Emerging Business Enterprise Utilization

**453**

Purchase orders (POs) received by SEBEs (9.14%)  
63% increase over 2017

**\$6,272,512.39**

Amount of POs awarded to SEBEs (2.25%)  
80% increase in the dollar amount awarded to SEBEs

### For Board of Commissioners agencies

**25%**

SEBE utilization

**3,168**

Eligible POs

**\$7 MILLION**

Approximate contract value

**40%**

Of eligible dollar volume



## Print Shop

**11,714,322**

Items copied or printed

**253,747**

Election ballots

**\$935,382**

Savings by using the county's  
in-house print shop

## Mailroom

**2,882,417**

Pieces of mail processed

**\$255,352**

Savings by using the county mail room

## Surplus Auction

**\$3,716,269.89**

Worth of excess or obsolete county property items  
sold via internet auction from 2003-2018

See what we are selling at [GovDeals.com/FCOH](http://GovDeals.com/FCOH)





Franklin County  
**BOARD OF  
COMMISSIONERS**

**ANIMAL CARE & CONTROL**

(614) 525-3400  
DOGS.FRANKLINCOUNTYOHIO.GOV

**AUDITOR**

(614) 525-4663  
FRANKLINCOUNTYAUDITOR.COM

**BOARD OF DEVELOPMENTAL DISABILITIES**

(614) 475-6400  
FCBDD.ORG

**BOARD OF ELECTIONS**

(614) 525-3100  
VOTE.FRANKLINCOUNTYOHIO.GOV

**CHILD SUPPORT ENFORCEMENT**

(614) 525-3275  
SUPPORT.FRANKLINCOUNTYOHIO.GOV

**CHILDREN SERVICES**

(614) 275-2271  
CHILDRENSERVICES.FRANKLINCOUNTYOHIO.GOV

**CLERK OF COURTS**

(614) 525-3600  
CLERK.FRANKLINCOUNTYOHIO.GOV

**CORONER**

(614) 525-5290  
CORONER.FRANKLINCOUNTYOHIO.GOV

**COURT OF APPEALS**

(614) 525-3580  
TENTHDISTRICTCOURT.ORG

**COURT OF COMMON PLEAS**

(614) 525-3453  
FCCOURTS.ORG

**DOMESTIC RELATIONS/JUVENILE BRANCH**

(614) 525-3628  
DRJ.FCCOURTS.ORG

**ECONOMIC DEVELOPMENT & PLANNING**

(614) 525-3095  
DEVELOPMENT.FRANKLINCOUNTYOHIO.GOV

**ENGINEER**

(614) 525-3030  
FRANKLINCOUNTYENGINEER.ORG

**GUARDIANSHIP SERVICES BOARD**

(614) 525-2279  
GUARDIAN.FRANKLINCOUNTYOHIO.GOV

**OFFICE OF HOMELAND SECURITY &  
REGIONAL COMMUNICATIONS**

(614) 525-5577  
HSRC.FRANKLINCOUNTYOHIO.GOV

**JOB & FAMILY SERVICES**

(614) 233-2000  
JFS.FRANKLINCOUNTYOHIO.GOV

**LAW LIBRARY**

(614) 525-4971  
LAWLIBRARY.FRANKLINCOUNTYOHIO.GOV

**OFFICE ON AGING**

(614) 525-6200  
OFFICEONAGING.ORG

**OFFICE OF JUSTICE POLICY & PROGRAMS**

(614) 525-5577  
JPP.FRANKLINCOUNTYOHIO.GOV

**PROBATE COURT**

(614) 525-3894  
PROBATE.FRANKLINCOUNTYOHIO.GOV

**PROSECUTING ATTORNEY**

(614) 525-3555  
PROSECUTOR.FRANKLINCOUNTYOHIO.GOV

**PUBLIC HEALTH**

(614) 525-3160  
MYFCPH.ORG

**PURCHASING DEPARTMENT**

(614) 525-3750  
PURCHASING.FRANKLINCOUNTYOHIO.GOV

**RECORDER**

(614) 525-3930  
RECORDER.FRANKLINCOUNTYOHIO.GOV

**SANITARY ENGINEERING**

(614) 525-2279  
CLEANWATER.FRANKLINCOUNTYOHIO.GOV

**SHERIFF**

(614) 525-5577  
SHERIFF.FRANKLINCOUNTYOHIO.GOV

**TREASURER**

(614) 525-3438  
TREASURER.FRANKLINCOUNTYOHIO.GOV

**VETERANS SERVICE COMMISSION**

(614) 525-4971  
VETS.FRANKLINCOUNTYOHIO.GOV