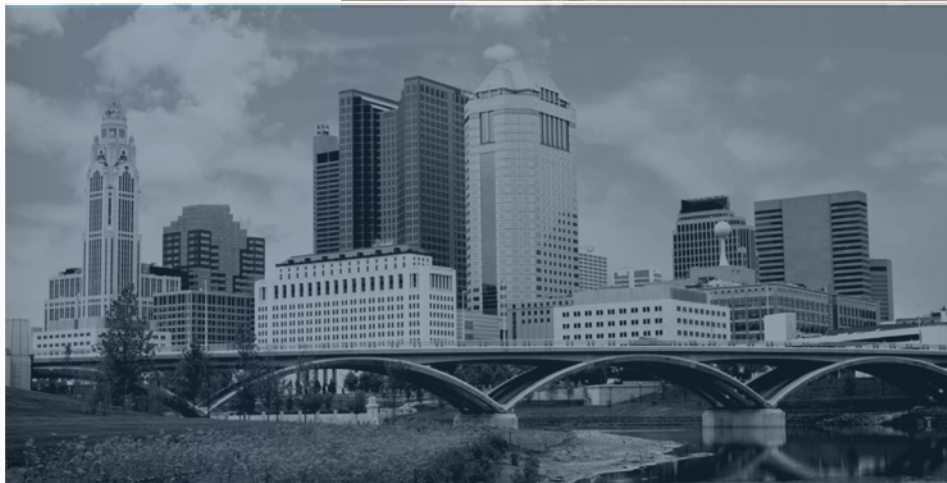


# 2018

## STATE OF THE COUNTY REPORT



Board of Commissioners

Kevin L. Boyce • Marilyn Brown • John O'Grady

# WELCOME LETTER



Dear Franklin County Residents,

Thank you for taking the time to read our annual State of the County Report. This is our opportunity each year to let you know how your Franklin County Board of Commissioners is working for you, and we're excited by everything we have going on right now.

People don't always know how much their county government does, but we're confident that we touch the lives of every Franklin County resident in some way each year. As you'll see in the report below, our agencies help to ensure the safety and prosperity of all of our residents.

In 2017, we helped pass a renewal of the Senior Options levy, hosted meetings of the New American Advisory Councils for our immigrant neighbors, provided summer camp and summer jobs for thousands of young people, helped to create and implement the Franklin County Opiate Action Plan, and hosted thousands of elected officials from around the country at the annual National Association of Counties conference.

Already in 2018, we've joined the nationwide lawsuit against opiate producers and distributors, signed on to commitments to make our county age-friendly and to ensuring pay equity between men and women, and created a new program to help low-income residents move into good, middle class jobs in the skilled construction trades.

There are so many exciting things going on in Franklin County that we can't wait to share with you. Thank you again for your interest in your Franklin County government. You can find more detailed information, including about the county budget and the commissioners' core principles on the Board of Commissioners website, and please don't ever hesitate to contact our office with any question or concern you may have.



**Kevin L. Boyce**  
PRESIDENT



**Marilyn Brown**  
COMMISSIONER



**John O'Grady**  
COMMISSIONER



# TABLE OF CONTENTS

<b>COMMUNITY SAFETY, SECURITY &amp; EFFECTIVE JUSTICE</b>	3-10
<b>JOB CREATION, STRATEGIC ECONOMIC DEVELOPMENT, &amp; FISCAL SECURITY</b>	11-17
<b>SUPPORTIVE HEALTH &amp; HUMAN SERVICES</b>	18-24
<b>GOOD STEWARDSHIP OF NATURAL RESOURCES, ENVIRONMENTAL SUSTAINABILITY &amp; CIVIC ENGAGEMENT</b>	25-29
<b>EFFICIENT, RESPONSIVE, &amp; FISCALLY SUSTAINABLE GOVERNMENT</b>	30-32
<b>CONTACT/DIRECTORY</b>	33-34



## COMMUNITY SAFETY, SECURITY & EFFECTIVE JUSTICE

### NEW CORRECTIONS CENTER UNDER CONSTRUCTION, NEW FORENSIC SCIENCE CENTER TO BREAK GROUND LATER THIS YEAR



On November 6, 2017, the commissioners and Franklin County Sheriff Dallas Baldwin broke ground on a new county jail at a ceremony on the city's west side. The first phase of the project will include almost 900 beds for inmates, cost approximately \$175 million, and is set to open in late 2019. Phase one will allow the county to close the current downtown jail facility, which first opened in 1969, and additional future construction will eventually total more than 2,000 beds and lead to the closure of the other current Franklin County jail facility on Jackson Pike.

The new Franklin County Corrections Center will incorporate the latest jail design philosophies and be built to utilize the Direct Supervision model of inmate supervision. The commissioners have also tasked the project team with achieving LEED-Silver certification for the new facility.

Phase one of the jail construction will include 16 individual housing units, or pods, including specialized units for orientation, mental health, behavioral, medical, and maximum security. The building will encompass about 430,000 square feet of space, and the construction site is approximately 24 acres.

The new jail is designed to utilize a new objective classification system that will allow staff to sort inmates based on their risk and by the services they may require. Currently, inmates are housed based on the nature of the crime for which they are charged, which the sheriff says isn't always the best classification system. Providing treatment and programming to the inmates is one of the ways officials hope to rehabilitate them and give them options other than reoffending once they return to the community.

The commissioners and Franklin County Coroner Dr. Anahi Ortiz will break ground on a new Forensic Science Center later this year. The new facility will be located on Frank Road in Franklin Township and will replace the current facility near the Ohio State University Medical Center.



## COMMUNITY SAFETY, SECURITY & EFFECTIVE JUSTICE

### OFFICE OF JUSTICE POLICY & PROGRAMS

# THE STEPPINGUP INITIATIVE

In 2015, the commissioners adopted a resolution supporting the Stepping Up Initiative, a national initiative to help advance Franklin County's efforts to reduce the number of adults with mental illness and co-occurring substance use disorders in the jail. The following are highlights of the County's Stepping Up efforts through 2017.



**244**

Total public safety personnel certified in Crisis Intervention Training (CIT)



**138**

Law enforcement officers certified in Crisis Intervention Training (CIT)



**51**

9-1-1 Dispatchers certified in Crisis Intervention Training (CIT)



**27**

Corrections deputies certified in Crisis Intervention Training (CIT)



**18**

Fire/EMS personnel certified in Crisis Intervention Training (CIT)



**10**

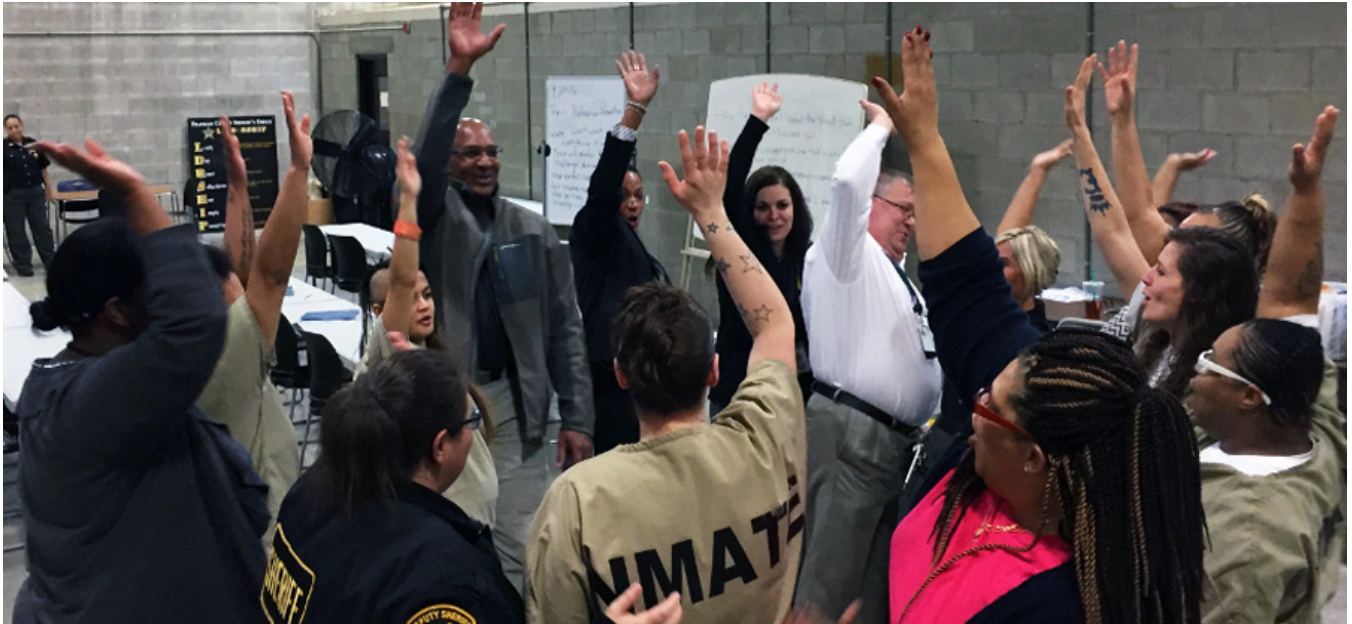
Hospital security personnel certified in Crisis Intervention Training (CIT)





## COMMUNITY SAFETY, SECURITY & EFFECTIVE JUSTICE

### PATHWAYS TO WOMEN'S HEALTHY LIVING



Through a partnership with the Sheriff's Office, the Columbus Divisions of Police and Fire, ADAMH, Southeast Inc., Franklin University, and Mighty Crow Media, The Pathways to Women's Healthy Living program was launched in March 2016. Since that time, seven cohorts have been offered in the Franklin County Corrections Center, with 80 of 129 individuals, or 62%, successfully graduating from the eight week pre-release psycho-educational program which offers assessment, cognitive behavioral treatment, case management, and pro-social opportunities like art expression and yoga.

To date, 20 graduates of the Pathways to Women's Healthy Living Program have received intensive post release services through the Justice and Mental Health Collaboration initiative. While still early in program implementation, recidivism rates for graduating participants with a minimum of 12 months post program completion hovers at 14% with an anticipated 73% reduction in jail bed nights when comparing pre-program jail bookings versus post-program.



# COMMUNITY SAFETY, SECURITY & EFFECTIVE JUSTICE

## OFFICE OF HOMELAND SECURITY & REGIONAL COMMUNICATIONS

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### Improving Regional Communications

In the interest of public safety, Franklin County continues to work to improve regional communications. In 2017, the county partnered with the City of Columbus and the State of Ohio to complete the move to a new radio system which allows multiple jurisdictions to communicate with each other in the event of an emergency. During Red, White and Boom, we passed a Department of Homeland Security onsite interoperability assessment at the highest level on the national Safe Com scale.

### Text to 9-1-1

Text to 9-1-1 is currently being tested at the designated 911 Wireless Hubs within Franklin County. Availability of this feature later this year will be life changing and potentially lifesaving to the hearing impaired community and victims of violence. A plan for implementation is being coordinated across Franklin County and in partnership with Delaware County with an anticipated release date by year's end.

The county works with local, state and federal partners to identify and assess both public and private infrastructure to provide owner awareness and recommend changes to harden soft targets. In 2017, four major assessments of public facilities and eight assessments in the private sector were completed.

### Providing First Responder Training

A holistic approach to physical security training was provided to regional public safety agencies and private sector partners. This information in conjunction with other resources provides the tools needed to ensure an overarching approach to large venue safety and security. Behavioral and Predictive Analysis training was provided to law enforcement and private sector security partners to strengthen awareness skills and identify traits most often observed in persons of interest and active aggressors.



## COMMUNITY SAFETY, SECURITY & EFFECTIVE JUSTICE

### VOLUNTEERS IN PUBLIC SAFETY SUPPORT (VIPSS)



Volunteers in Public Safety Support is a voluntary, 40-hour, hands-on educational program that provides a structured overview of Terrorism and Counterterrorism at the local, state and federal level. The program includes participation and representation of the first responder community including public partners (police, fire, public health, emergency management, and schools) and private partners (utilities, sport and music venues, houses of worship) who deliver biographical and historical lectures with scenario-based participation focused on developing preparedness skills and capabilities.

In 2017, 81 new members were added to the countywide cadre of VIPSS volunteers that provide functional support and staffing under the direction of law enforcement, fire and health departments in the event of a natural or manmade disaster, weather event or special program open to the general public. Along with 601 previously trained and certified members, over 1,900 service hours were deployed to support events in and around Franklin County providing traffic control, child identification, security sweeps, DUI checkpoint staging and providing crime prevention and preparedness outreach and education at eleven fairs and festivals. Trained and certified VIPSS graduates invested over 1,500 hours in advanced experiential education to enhance their preparedness skills and practice their response capabilities for Stop the Bleed, Gang Awareness, Street Smarts, Poison Control, Public Utilities and Advanced Citizen Response to Active Shooter Education (CRASEII).

Volunteers who are trained, certified, and prepared with up-to-date hands on experience in Basic First Aid, CPR, light Search and Rescue, Traffic Control, Large Venue Security, National Incident Management and Response to Active Shooter provide exponential support to our prevention, protection, response and recovery capabilities. For more information or to apply to join the next VIPSS class, go here:

[www.sheriff.franklincountyohio.gov/Programs/VIPSS/Adult](http://www.sheriff.franklincountyohio.gov/Programs/VIPSS/Adult)





## COMMUNITY SAFETY, SECURITY & EFFECTIVE JUSTICE

### ANIMAL CARE & CONTROL

The Department of Animal Care and Control operates the county's Dog Shelter & Adoption Center, providing compassionate care, lost dog services, education, and adoption for impounded dogs, and enforces dog laws throughout the county in order to keep the public safe from animal-related health and/or safety dangers.



**9,819**

Dogs impounded



**2,559**

Dogs redeemed by owner



**1,334**

Dogs sent to rescue groups/transferred



**4,268**

Dogs adopted



**7**

Days on adoption floor for dogs (average)



**2**

Days on adoption floor for puppies (average)



**90.8%**

Live release rate



## COMMUNITY SAFETY, SECURITY & EFFECTIVE JUSTICE

### SNYP IT CBUS



In December, the commissioners approved a resolution to begin a program of free spaying and neutering services for pets belonging to low-income county residents. The county's dog shelter takes in about 10,000 dogs each year, and boasts a live release rate of greater than 90%. Dogs who are adopted from the shelter have been spayed or neutered, but most of the dogs coming into the shelter have not, which is a real problem. A single female pit bull and her offspring, for instance, could produce as many as 67,000 puppies over the course of five years, and cost is the number one reason owners identify for not having the procedure done.

The new program, called SNYP It C-BUS, provides free spaying and neutering for pets, as well as a medical checkup, any needed vaccinations, and an implanted microchip that will identify the dog's owners if it ever ends up back in the shelter for some reason. The service is available to adult Franklin County residents and their pets in households that receive public social services or with incomes below 150% of poverty.

The program is to be paid for with donations from the public, which the shelter has been collecting for a number of years, and is already proving to be popular with the community. The shelter has performed more than 200 surgeries since the program began. Weekly availability is limited, so call 614-525-5454 for more information or to make an appointment.



## COMMUNITY SAFETY, SECURITY & EFFECTIVE JUSTICE

### EMERGENCY MANAGEMENT & HOMELAND SECURITY

# WORRIED ABOUT TORNADOES?



**REGISTER FOR LOCAL  
EMERGENCY ALERTS.**  
[ALERTFRANKLINCOUNTY.ORG](http://ALERTFRANKLINCOUNTY.ORG)



**ALERT** Franklin  
County  
Emergency Notification System



#### **SIGN UP FOR FREE ALERTS AT [ALERTFRANKLINCOUNTY.ORG](http://ALERTFRANKLINCOUNTY.ORG)!**

No more wondering if it's time to go to the basement. Now you can learn when and how to respond when tornadoes, flooding, damaging winds, severe storms and extreme temperatures are threatening you, your family, your pets and your neighbors' safety thanks to a state-of-the-art warning system managed by Franklin County Emergency Management and Homeland Security. You choose to receive notifications by text, call or email, and you can choose the locations in Franklin County that you want to monitor.



## JOB CREATION, STRATEGIC ECONOMIC DEVELOPMENT, & FISCAL SECURITY

### INFRASTRUCTURE **WORKS**★ FRANKLIN COUNTY

Infrastructure Works is a revolving loan fund which makes available low-interest loans to cities, villages, and townships within Franklin County to build physical infrastructure that will result in economic development. As the loans and interest are repaid, more funding can then be made available for additional projects. To date, loans have generated \$302,000 in interest income. Approved loans to date include:

	LOAN AMOUNT	NEW JOBS
2015 Marble Cliff - Water Improvements	\$125,000	40
2015 Whitehall - North Hamilton Rd. Improvements	\$550,000	50
2016 Upper Arlington - Municipal Fiber Network	\$1,000,000	300
2016 Grandview Heights - Goodale Blvd. Improvements	\$1,000,000	247
2017 Grove City - Stringtown Rd. Water/Sewer Improvements	\$1,000,000	150
2017 Grove City - Municipal Fiber Network	\$2,000,000	100
<b>TOTALS</b>	<b>\$5,675,000</b>	<b>887</b>

The commissioners have also approved a \$1.75 million grant to the Columbus Regional Airport Authority to support the Rickenbacker Air Traffic Control Tower Project. Rickenbacker International Airport continues to be an economic driver for all of Central Ohio. The airport alone is responsible for 5,000 jobs, and when added to the businesses nearby is responsible for more than 20,000 jobs, and generates more than \$2.8 Billion in economic output.



## JOB CREATION, STRATEGIC ECONOMIC DEVELOPMENT, & FISCAL SECURITY

### ENERGY WORKS. FRANKLIN COUNTY

Energy Works provides loans to businesses, local governments, schools, and non-profits in Franklin County for energy efficient upgrades. Approved loans to date include:

	LOAN AMOUNT	ANNUAL ENERGY SAVINGS	ENERGY SAVINGS (%)
2016 PNC Plaza, Downtown Columbus	\$400,000	\$199,542	15.6%
2016 Trivium Development medical office building, Worthington	\$325,000	\$48,658	49.8%
2017 Wasserstrom Realty headquarters, Whitehall	\$1,259,500	\$131,932	76.7%
2017 Frantz Investments commercial office building, Dublin	\$546,133	\$40,082	27.8%
2017 TKS Industrial manufacturing facility, Refugee Rd.	\$469,367	\$35,610	N/A
<b>TOTALS</b>	<b>\$3,000,000</b>	<b>\$455,824</b>	<b>42.48% (average)</b>

The commissioners have also approved an \$115,000 grant to the Mid-Ohio Regional Planning Commission to fund the Franklin County Energy Baseline Study. The Energy Study provides a data-driven assessment of energy use and production across key sectors of the economy, including residential, commercial, industrial, and transportation, and will be useful in determining the true impact of programs like Energy Works. The first of its kind in Ohio with a countywide focus, the study also incorporates local utility data and examines energy consumption at the ZIP Code





## JOB CREATION, STRATEGIC ECONOMIC DEVELOPMENT, & FISCAL SECURITY

### PEOPLE WORKS. FRANKLIN COUNTY

Infrastructure Works is a revolving loan fund which makes available low-interest loans to cities, villages, and townships within Franklin County to build physical infrastructure that will result in economic development. As the loans and interest are repaid, more funding can then be made available for additional projects. To date, loans have generated \$302,000 in interest income. Approved loans to date include:

	GRANT AMOUNT	PEOPLE TO BE TRAINED	PEOPLE HIRED (AS OF DEC. 2017)
2015 Connect Ohio/Digital Works	\$100,000	100 (Dec. 2018)	12
2016 Engineered Profiles	\$142,500	114 (April 2019)	44
2016 PerScholas	\$300,000	150 (Dec. 2018)	85
2016 Eastway	\$52,000	82 (Sept. 2019)	40
2016 i.c.Stars Columbus	\$90,000	90 (Dec. 2019)	5
2018 Fortuity	\$500,000	300 (June 2023)	N/A
<b>TOTALS</b>	<b>\$1,184,500</b>	<b>836</b>	<b>187</b>



## JOB CREATION, STRATEGIC ECONOMIC DEVELOPMENT, & FISCAL SECURITY

### EXPERIENCE COLUMBUS: VISITORS MATTER IN FRANKLIN COUNTY

This year, the commissioners awarded Experience Columbus a \$2.065 million grant to continue to promote Franklin County as a tourism destination. The commissioners' continued investment in Experience Columbus fuels our local economy as our region welcomes 39.3 million visitors each year. Those visitors directly spend \$6.4 billion, which supports \$9.7 billion in total economic impact. The tourism sector also supports nearly 75,000 jobs in the region and generates \$1.13 billion in local, state and federal tax revenue, which saves each Franklin County household \$2,384 annually.

Last July, the commissioners hosted the 2017 National Association of Counties (NACo) Annual Conference and Exposition. The conference drew nearly 3,000 elected officials from 46 states, filling 8,000 hotel rooms and generating \$3.8 million in direct visitor spending.

The NACo Conference was a prime example of Experience Columbus' "Make It Columbus" strategy, designed to encourage local leaders to leverage connections to national associations to bring groups to the city. The commissioners seized the opportunity NACo provided to introduce Central Ohio to colleagues from around the nation. Widespread community collaboration ensured an extraordinary visitor experience for all who attended. While friends and family toured local visitor attractions, county officials had the chance to see first-hand how our smart, vibrant and collaborative community works and grows. According to Brian Namey, NACo's director of public affairs, "Holding our 2017 Annual Conference in Columbus this past July was a second-to-none experience."

For their extraordinary job of "Making it Columbus," the commissioners received an EXPY Award from Experience Columbus at their annual meeting on March 15.





## JOB CREATION, STRATEGIC ECONOMIC DEVELOPMENT, & FISCAL SECURITY

### COLUMBUS 2020:

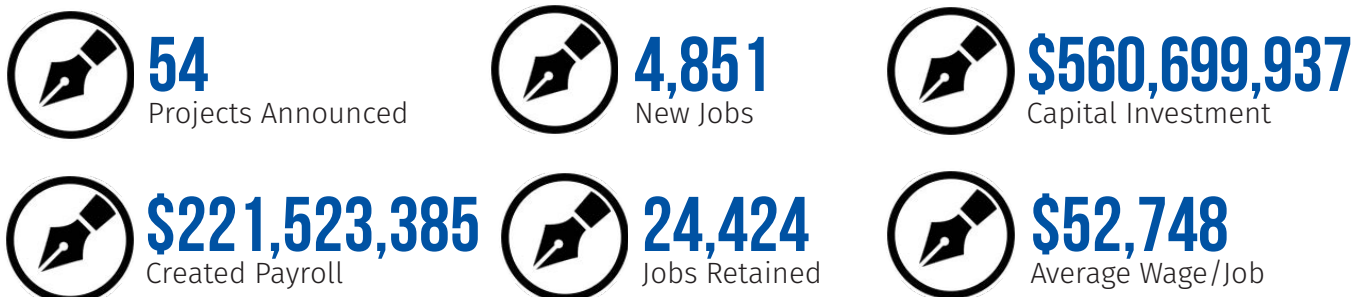
### PROMOTING JOB CREATION AND STRATEGIC ECONOMIC DEVELOPMENT



The commissioners have approved a \$1 million grant to Columbus 2020 for economic development activities focusing on new business development, job creation and job retention in Franklin County. As a part of the agreement, Columbus 2020 will market Franklin County both nationally and internationally as a prime location to expand or relocate a business and foster collaboration among The Ohio State University, Battelle, Rev1 Ventures, Small Business Development Centers, Columbus State and others actively engaged in economic development activities to assist entrepreneurs.

Now in its seventh year of collaboration, Franklin County's commitment to and engagement with Columbus 2020 and the Columbus Region continues to yield positive results. From 2011-2016, Columbus 2020 successfully completed 473 corporate expansion projects and attracted 183 companies to our region, creating 41,381 jobs for our residents. For every \$1 invested in Columbus 2020, \$471 in economic output was created.

### IN 2017 ALONE, COLUMBUS 2020 ACCOMPLISHED THE FOLLOWING:





## JOB CREATION, STRATEGIC ECONOMIC DEVELOPMENT, & FISCAL SECURITY

### REV1 VENTURES: INVESTING IN TECH STARTUPS



The commissioners also support local startup incubator Rev1 Ventures with a \$300,000 grant. This grant is used to leverage the Ohio Development Services Agency's Entrepreneurial Signature Program funding. With these funds, Rev1 provides coaching and mentoring services to start-up tech companies in Franklin County in order to help them identify markets, sell their products, attract investment and create jobs.

Last year, Rev1 invested nearly \$8 million in 29 startups, including 13 women/minority/veteran-owned startups. Rev1 also supported the growth of 10 companies with eight moving from the Concept stage to Seed stage and two moving from Seed to Seed+.

Since 2007, Franklin County has supported Rev1 (formerly TechColumbus) with \$2.25 million in funding. That funding has been leveraged 233 times for a total investment of \$525 million dollars in local startups. These startups have generated \$388 million in revenue and created 1,312 jobs.



## JOB CREATION, STRATEGIC ECONOMIC DEVELOPMENT, & FISCAL SECURITY

### AFFORDABLE HOUSING

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Affordable housing has become an issue in Franklin County as the housing market tightens with population growth, rents rise to take advantage of demand, and incomes are not keeping pace with housing costs.

### THE 2018 BUDGET INCLUDES FUNDING FROM THE BOARD OF COMMISSIONERS' COMMUNITY PARTNERSHIPS

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- \$5.0 million for the Community Shelter Board to serve 2,000 individuals through the Navigator Program which helps homeless families through rapid rehousing and 2,200 individuals through permanent supportive housing for a total of 4,200 families accessing affordable housing.



- \$3.1 million for the Affordable Housing Trust for Columbus & Franklin County to produce 150 affordable rental housing units for individuals at or below 30% the Average Median Income, 15 affordable home ownership units, and 2,000 affordable rental units for individuals at 30-80% Average Median Income.



- \$150,000 for Star House, the one-stop safe haven where homeless youth can have a hot meal, receive mail, use computers, receive health care and counseling services, apply for jobs, and work to become re-integrated into society. Star House anticipates the following outcomes for 2018: 1,000 youth ages 14-24 experiencing homelessness will utilize the drop-in center; 500 youth will obtain employment; 300 clients will enter educational programs; and 250 clients will obtain housing.

## STAR HOUSE

MEETING THE NEEDS OF HOMELESS YOUTH IN THE COLUMBUS AREA





## JOB CREATION, STRATEGIC ECONOMIC DEVELOPMENT, & FISCAL SECURITY

### ADDRESSING OUR HIGH EVICTION RATE

The commissioners, along with Columbus City Council, Franklin County Municipal Court, Franklin County Department of Job and Family Services, and other community stakeholders worked last year to develop a plan to address the high numbers of evictions – more than 18,000 – filed in Franklin County in 2017 and to better accommodate the needs of families living on the edge of homelessness.

The commissioners have taken a leading role in combatting this community epidemic and approved nearly \$300,000 in funding effective February 1, 2018 to Community Mediation Services to support tenant-landlord mediation and eviction intervention services as well as eviction prevention workshops. This partnership also connects residents with housing assistance available through the county's emergency aid program – Prevention, Retention and Contingency (PRC).

The PRC program now enables a family to apply for assistance up to \$1,500 to help prevent eviction, which oftentimes creates a pathway that leads to homelessness. In November 2017, Franklin County Department of Job and Family Services expanded the program's reach by stationing a representative in Franklin County Municipal's Eviction Court to immediately connect families with services that could help them avoid eviction.

An agency representative is now stationed at the Franklin County Municipal Courthouse outside of the eviction court five days a week. The representative can process PRC requests to help families avoid eviction and homelessness. Financial eligibility is set at 165% of the Federal Poverty Guideline. The household must include a minor or expectant mother. The initiative has already helped almost 100 families in four months.

### COMMUNITY DEVELOPMENT



Through 2017, Franklin County continued its stellar performance in the administration of U.S. Department of Housing & Urban Development (HUD) funds. The county was able to leverage \$37.8 million dollars with \$3.4 million in HUD funding; that's 11:1! Franklin County continues to remain 1st in the nation for leveraging HUD HOME funds to increase homeownership and affordable housing opportunities for low-income residents, and 1st in the State of Ohio in rental disbursements.



## JOB CREATION, STRATEGIC ECONOMIC DEVELOPMENT, & FISCAL SECURITY

### HUD FUNDING ALSO SUPPORTED THE FOLLOWING:

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**10**

Community Gardens  
created or maintained



**43**

Businesses  
assisted



**7,500**

Families assisted



**94**

Home rehabilitations



**18,000**

Tool rentals  
provided



**3,000+**

Homeless persons  
served



**2,100**

Persons provided  
fair housing

### BUILDING

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The Economic Development and Planning Department, in addition to economic and community development programming and land-use planning, also administers building permitting and zoning compliance for much of the county. Each year, county staff examines and inspects thousands of zoning and building permits and plans



**2,727**

Permits



**573**

Planning and  
Zoning



**\$104,608,161**

Estimated Cost of  
Construction



## SUPPORTIVE HEALTH & HUMAN SERVICES

### FRANKLIN COUNTY OPIATE ACTION PLAN

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## FRANKLIN COUNTY OPIATE ACTION PLAN

Building the Bridge to Tomorrow

### COMBATTING THE OPIATE CRISIS

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Franklin County continues to face an unprecedented opiate epidemic. According to the Coroner's Office, drug overdose deaths in 2017 were up 47% from 2016 to 520 in 2017. Opiate related deaths accounted for 80.8% of the overdose deaths vs. 75.3% in 2016.

In addition to the increasing number of opiate related deaths, the Columbus Division of Fire reported a 20% increase in the number of dispatches for an emergency drug overdose over the last four years. According to the Public Children Services Association of Ohio, 70% of children under the age of one in custody of Children Services have opiate involved parents.

The Franklin County Opiate Action Plan was developed in 2017 by the Alcohol, Drug and Mental Health Board of Franklin County at the direction of the Board of Commissioners and Columbus Mayor Andrew J. Ginther. The Opiate Action Plan focuses on four overarching goals: preventing opiate abuse and addiction; reducing the number of opiate-related deaths; expanding access for treatment; and improving the safety of our community.

In late 2017, the county helped open Maryhaven's new Addiction Stabilization Center which will have a total of 55 beds to triage patients and provide immediate access to detox and treatment and will occupy space in the former Mercy Hospital building at 1430 South High St.

For 2018, the Alcohol, Drug and Mental Health Board of Franklin County has budgeted \$20.0 million for addiction services and an additional \$6.0 million to address action items from the Opiate Action Plan. The Coroner's Office budget includes the addition of a full-time Forensic Pathologist, Morgue Technician, and Investigator to meet the increasing caseloads associated with opiate related deaths amongst other increases.

On January 23, the commissioners approved a resolution declaring that the unlawful distribution of prescription pain pills has created a public nuisance, and authorizing the retention of special council to begin litigation against opiate drug manufacturers and distributors. include a minor or expectant mother. The initiative has already helped almost 100 families in four months.



## SUPPORTIVE HEALTH & HUMAN SERVICES

### PARTNERING TO PROVIDE HEALTHCARE SERVICES TO FRANKLIN COUNTY'S UNDER- AND UNINSURED RESIDENTS



Approximately 105,000 of Franklin County residents are under- or uninsured, causing lost productivity at work and in school, and critical delays in receiving vital medical treatment. Franklin County partners with local nonprofits to serve this vulnerable population. One partner is PrimaryOne Health. Via a \$475,000 agreement, PrimaryOne Health seeks to increase patient access to obstetrical care, decrease the number of babies born with a low birth weight, and screen women for cervical cancer, and provide appropriate follow up for women with abnormal test results. In 2018, approximately 500 women will receive case management services including intensive nurse follow-up and clinical intervention with educational or social services to ensure full-term healthy babies.

Under terms of the second contract, in the amount of \$300,000, Physicians CareConnection will coordinate medical care for low-income, under- or uninsured patients, achieve successful healthcare outcomes for high-risk hard to reach populations in central Ohio, and provide services for patients to realize improved physical and mental health status, easier access to care, and a reduction in the use of emergency rooms. In 2018, it is estimated that Physicians CareConnection will coordinate at least 3,500 patient referrals for primary care, specialty care, and diagnostic services, as well as coordinate at least 400 referrals for dental services, of which 50 will be for dentures. In addition, Physicians CareConnection will coordinate 1,000 one-way trips for transportation, 4,000 prescriptions, and 2,000 interpreter-hours for patients served.

The commissioners hope to improve access to medically necessary prescription medications for the uninsured and underinsured through a \$65,000 contract with the Charitable Pharmacy of Central Ohio. The Charitable Pharmacy will assist clients in identifying alternative medications and/or working with drug manufacturers if the pharmacy does not stock a particular drug, and provide counseling and education by licensed professionals to ensure that clients take the medications properly and are aware of clinics and programs that can help them access continuing medical care or a “medical home.” In 2017, it is estimated that the Charitable Pharmacy will provide 1,750 low-income individuals living in Franklin County with a total of 54,000 prescriptions with a market value of \$4,320,000.



## SUPPORTIVE HEALTH & HUMAN SERVICES

### JOB & FAMILY SERVICES

The Franklin County Department of Job and Family Services is a county, state and federal-supported agency responsible for basic financial, medical and social service programs. These programs are made available to ensure that no one is forced to go without the basic essentials of food, clothing, shelter, medical care and necessary life sustaining services because of a lack of resources.



**349,058**

Residents enrolled in Medicaid



**166,363**

Children and families covered by Medicaid



**71,162**

On Medicaid expansion



**22,932**

Children enrolled in childcare



**2,472**

Children enrolled in free summer camps



**1,941**

Children in after-school programs





## SUPPORTIVE HEALTH & HUMAN SERVICES

### BUILDING FUTURES



Franklin County is moving low-income residents off assistance and into sustainable careers with livable benefits in the construction trades. Officials with Franklin County's Board of Commissioners Office, Department of Job and Family Services, and Economic and Development Planning began talking with the Columbus/Central Ohio Building and Construction Trades Council, which struggled with not having enough qualified workers to meet the building demands of Central Ohio.

Together, the public and private partners enlisted the help of IMPACT Community Action, a nonprofit with proven success in job development programs, to create Building Futures. Students were provided with nine weeks of training, including soft skills such as skills assessment, teamwork and interpersonal skills training, before receiving safety certification, construction-specific literacy, math, and trade instruction.

The pre-apprenticeship program was approved by the state of Ohio and marked the first apprenticeship program between a county and all the building trades. In its first pilot class, 21 of the 26 students graduated and moved on to full-time jobs in the trades. The county is making plans for three more classes, two of which are expected to be completed in 2018.

Though it's unclear what construction projects the students will later be working on, county officials know Franklin County holds a lot of opportunity. For example, the county has more than \$200 million in construction plans alone starting in 2018, with the first phase of a new jail being built and beginning stages of a new coroner/forensic center.



## SUPPORTIVE HEALTH & HUMAN SERVICES

### ACHIEVE, MORE & PROSPER (A.M.P.)



The state originally proposed the Comprehensive Case Management and Employment Program as part of the 2016-17 state biennial budget. The program blends federal Temporary Assistance for Needy Families (TANF) and Workforce Innovation and Opportunity Act (WIOA) funds and requires a commissioner-designated lead entity to administer wraparound case management services for eligible youth, ages 14-24. Franklin County conducted a series of focus groups and surveys with young people and formally launched its branded version of the program, Achieve More and Prosper, or A.M.P. for short, in fall of 2017. The program is a partnership among Franklin County Department of Job and Family Services, the Workforce Development Board of Central Ohio and local nonprofits the Columbus Urban League, Eckerd Connects, IMPACT Community Action and Ohio GuideStone.

Youth enrolled in A.M.P. complete an assessment and are matched with a Personal Advocate who cares about their future goals and is there to work with them every step of the way. The advocates also help connect young people with wraparound services to assist them and their families in overcoming whatever barriers they may face – education, job training, parenting support, mental health or substance abuse – to begin on the path toward self-sufficiency and break the cycle of poverty. Career counseling and navigation services; job readiness; work experience; occupational skills training; assessments; and follow-up services are just a few of the 14 core elements of available through this innovative new program.

“Since I’ve been in the A.M.P. program, I have housing, I’ve finished school and I’m now employed,” A.M.P. participant Alisha W. said. “It’s so helpful – I can’t express it anymore!”

For more information, visit [www.LevelUpWithAMP.com](http://www.LevelUpWithAMP.com). Click here to watch video testimonials from Taylor and other A.M.P. participants.



## SUPPORTIVE HEALTH & HUMAN SERVICES

### OFFICE ON AGING

In May, Franklin County voters passed the Senior Services Levy by an astounding 84%; the largest margin of victory since the first levy passed in 1992. The five-year levy funds the Senior Options program which helps thousands of our county's older residents maintain their independence, retain a good quality of life and delay the need for hands-on care. The approved levy will raise \$228 million over five years, an average of \$45.6 million a year.

This year also marked the 25th Anniversary of the implementation of Senior Options which appropriately coincides with passing of the sixth levy. The program began operation in 1993 with a few thousand clients and now serves approximately 9,000 a month. Leadership of the agency also transitioned during 2017. Long-time Director, Antonia Carroll, left to pursue new adventures after 33 years. She grew the agency from a handful of employees to approximately 90 managing an array of services designed to serve the county's older adult population. New Director Michelle Missler will lead the agency through the new levy cycle and comes with a vision to not only preserve the independence of our older adults, but create innovative aging solutions that will allow opportunities for aging individuals to remain connected.

Our 65-and-older population is expected to double in the next 35 years. This poses a great opportunity for county government to ensure that as people age and their abilities change, that we are able to provide easy access to services, amenities, and opportunities. To that end, the commissioners approved a contract with the Ohio State University College of Social Work to Work to support Age-Friendly Columbus, a member of the World Health Organization and AARP Network of Age-Friendly Communities, and to expand its efforts beyond the City of Columbus to encompass all of Franklin County. For more info about Age-Friendly Columbus, visit [AgeFriendlyColumbus.org](http://AgeFriendlyColumbus.org).



**2,036,033**

Miles of transportation provided



**673,446**

Home-delivered meals provided



**102,756**

Hours of light housekeeping provided



**80,614**

Seniors served by Community Support and Outreach Programs



**9,249**

Seniors enrolled in our Home and Community Based Care Programs



## SUPPORTIVE HEALTH & HUMAN SERVICES

### CHILD SUPPORT ENFORCEMENT AGENCY

The Child Support Enforcement Agency (CSEA) helps parents to establish and enforce child support orders to enhance the economic security and health insurance protection for the children and families of Franklin County.



**75,056**  
Open cases



**72,637**  
Children supported



**150,112**  
Parents involved



**97.49%**  
Paternity  
establishment



**86.57%**  
Support  
Establishment Rate



**66.13%**  
Collections of  
Arrears Rate  
(1st among Metro  
Counties)



**\$165,573,231.20**  
Collected and disbursed to the families we serve



## GOOD STEWARDSHIP OF NATURAL RESOURCES, ENVIRONMENTAL SUSTAINABILITY & CIVIC ENGAGEMENT

### SOLSMART BRONZE DESIGNATION

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### FRANKLIN COUNTY RECEIVES NATIONAL RECOGNITION FOR SOLAR ENERGY EFFORTS

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During the Resilient Counties Forum at the NACo Conference held in July, Franklin County was awarded a SolSmart Bronze designation for taking important steps to encourage solar energy growth in the county. Franklin County is the first municipality in the State of Ohio to receive a SolSmart designation.

To achieve the designation, cities and counties take steps to reduce solar “soft costs,” which are non-hardware costs that can increase the time and money it takes to install a solar energy system. Specific actions undertaken by the county’s Economic Development & Planning Department include: updating the permitting process for photovoltaic/solar energy systems, creating solar guidelines for historic districts throughout the county, completing an internal review of zoning regulations and inspection process, and providing links to solar installers and an interactive solar map online.

Franklin County also received points for solar arrays at county facilities and the Energy Works program which provides loan financing to Franklin County businesses and nonprofit organizations to increase the energy efficiency of both existing and new facilities, while reducing energy costs and carbon emissions, and stimulating economic growth.

As part of the SolSmart program, the county is eligible to request no-cost technical assistance from a team of national solar experts to help earn additional points to qualify as silver or gold.





## GOOD STEWARDSHIP OF NATURAL RESOURCES, ENVIRONMENTAL SUSTAINABILITY & CIVIC ENGAGEMENT

### PUBLIC FACILITIES MANAGEMENT

Public Facilities Management provides efficient, cost-effective, and eco-friendly building maintenance at more than 40 county facilities and construction administration and management for the county.



**LEED GOLD**

Common Pleas Courthouse



**LEED GOLD**

Dog Shelter & Adoption  
Center



**LEED SILVER**

Sheriff's Training Academy



**AIMING FOR  
LEED CERTIFICATION**

New Corrections Center and Forensic  
Science Center



## GOOD STEWARDSHIP OF NATURAL RESOURCES, ENVIRONMENTAL SUSTAINABILITY & CIVIC ENGAGEMENT

### RECYCLING TOTALS

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**479.93**

Total tons of Recycled  
Material



**256.71**

Tons of Fiber Recycled



**137.91**

Tons of Metal  
Recycled



**51.83**

Tons of E-waste  
Recycled



**27.33**

Tons of Mixed  
Recyclables



**6.15**

Tons of  
Miscellaneous  
Items Recycled

### RENEWABLE ENERGY

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**49**

County facilities



**100%**

Renewable energy

### ALTERNATIVE FUEL VEHICLES

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**26**

Total Charging Stations



**8**

Hybrid Plugin cars-  
59.3 mpg (5 more on  
order this year!)



**1**

Full Electric Plug  
in car- 92.2 mpg



**8**

Hybrid electric cars-41.5  
mpg



**1**

Hybrid-Diesel prisoner  
transport bus



**1**

Propane prisoner  
transport bus



## GOOD STEWARDSHIP OF NATURAL RESOURCES, ENVIRONMENTAL SUSTAINABILITY & CIVIC ENGAGEMENT

### FLEET MANAGEMENT



**491**

Vehicles maintained



**6,187,823**

Miles driven



**4,379,805**

Miles driven by the  
Sheriff's Office



**1,824,323**

Miles driven by Patrol  
cruisers (82 vehicles)



**269,275**

Miles driven by Animal  
Control (12 warden vans)



**370,990.28**

Gallons of fuel



**1,033**

Oil changes



**573**

New tires



## GOOD STEWARDSHIP OF NATURAL RESOURCES, ENVIRONMENTAL SUSTAINABILITY & CIVIC ENGAGEMENT

### SANITARY ENGINEERING

Public Facilities Management provides efficient, cost-effective, and eco-friendly building maintenance at more than 40 county facilities and construction administration and management for the county.



**4,441**

Water customers  
(4,150 residential, 291 commercial)



**6,340**

Sewer customers  
(6,049 residential, 291 commercial)



**248,597,112**

Miles driven by the  
Sheriff's Office



**738,808,278**

Gallons water  
purchased/treated



**89,115,294**

Gallons sewage treated  
via four waste water  
treatment centers



**297,767,314**

Gallons sewage sent  
to the City of Columbus  
for treatment





# EFFICIENT, RESPONSIVE, & FISCALLY SUSTAINABLE GOVERNMENT OPERATIONS

## OFFICE OF MANAGEMENT & BUDGET

Franklin County government is known for its leadership and continues to be recognized nationally for sound financial planning and overall management practices. The county maintains the highest long-term bond rating issued by both Moody's Investor Services (Aaa) and Standard & Poor's (AAA) for its general obligation debt. These ratings place Franklin County among the top 2% of counties nationwide. Delaware County is the only other county in Ohio with triple-A bond ratings from Moody's and S&P.



## HUMAN RESOURCES

The commissioners' Human Resources Department continually looks for ways to attract the best possible candidates. Many avenues are explored in this effort from job fairs to local advertising. Recently, through use of a new HR software system, Board of Commissioners positions have been posted on [governmentjobs.com](http://governmentjobs.com). This gives Franklin County greater exposure to candidates nationwide who are seeking public sector employment. The system has also automated our some of our job posting processes, removing the paper process and greatly reducing the time it takes to hire new employees.

In an effort to ensure all areas of county government have professional human resources staff, the commissioners have agreed to provide human resources staff to four other county entities. This shared service has been provided in the past few years and continues to grow. Human resources staff benefit from these agreements also by being exposed to different issues in various work environments.

Franklin County has always offered its employees a competitive benefits package. Recent new programs to improve benefits have been paying a living wage, providing paid family/caregiver leave and signing the Columbus Women's Commission's Pay Equity Commitment. The Human Resources Department continues to look for ways to improve benefits and ensure Franklin County remains an employer of choice in Central Ohio.



**11,726**

Applications received in 2017



**153**

Persons hired in 2017



**77**

Approximate applications for each job posting



**1,302**

Board of Commissioners employees



## EFFICIENT, RESPONSIVE, & FISCALLY SUSTAINABLE GOVERNMENT OPERATIONS

### BENEFITS & WELLNESS

The Board of Commissioners administers the Franklin County Cooperative Health Improvement Program which provides a comprehensive benefits program including, medical, behavioral health, pharmacy, dental, vision and life insurance in addition to disability and flexible spending account options. Nearly 6,000 employees from Franklin County, and other governmental agencies such as SWACO, MORPC and Metro Parks, are offered coverage through the cooperative. Pickaway County, the City of Grandview Heights, Prairie and Jefferson townships are also members. The total enrollment is over 14,000 member lives.

The Benefits & Wellness division strives to provide affordable and sustainable health and wellness benefits to members of the cooperative with the ultimate goal of improving the physical and emotional health of our members. ThriveOn is the cooperative's employee wellness program. Approximately 80% of adult members are engaged in at least one ThriveOn program. After a redesign of ThriveOn's programming, wellness incentive completion increased from 12% to 71% in 2017, which garnered Franklin County the #2 Healthiest Employer ranking among large employers (500+) at the Healthiest Employer of Central Ohio Awards. This is the county's highest ranking to date, and its third year of being recognized as a Healthiest Employer.

**Congrats!**  
**FRANKLIN COUNTY**  
**#2 HEALTHIEST EMPLOYER**







## EFFICIENT, RESPONSIVE, & FISCALLY SUSTAINABLE GOVERNMENT OPERATIONS

### PURCHASING DEPARTMENT

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The Purchasing Department oversees county procurement, surplus auction, printing and mail services.

### DOING BUSINESS IN THE COUNTY

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**7,032**

Purchase orders



**\$267,883,638**

Total amount of purchase orders



**6,500**

Vendors registered to do business with Franklin County

### SMALL & EMERGING BUSINESS ENTERPRISE UTILIZATION

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**278**

SEBEs received POs for 3.95% of PO Volume available



**\$3,479,991.25**

Amount of purchase orders awarded to SEBEs (1.3%)

### MAILROOM

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**2,638,387**

Pieces of mail processed



**\$281,874.13**

Savings by using the county mail room to process pieces

### PRINT SHOP

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**13,024,518**

Items copied or printed



**\$1,063,560.56**

Savings by using the county's in-house print shop

### SURPLUS AUCTION

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**\$3,333,216.10**

Worth of excess or obsolete county property items sold via internet auction since 2003



## CONTACT/DIRECTORY

### CONTACT US

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#### ADDRESS

373 S. HIGH ST. 26TH FL.  
COLUMBUS, OHIO 43215-6314

#### PHONE

(614) 525-3322

#### WEBSITE

COMMISSIONERS.FRANKLINCOUNTYOHIO.GOV

#### SOCIAL MEDIA



TWITTER.COM/FRANKLINCOOHIO



FACEBOOK.COM/FRANKLINCOUNTYBOARDOFCommissioners/

### FRANKLIN COUNTY AGENCIES

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**ANIMAL CARE & CONTROL:** (614) 525-3400  
DOGS.FRANKLINCOUNTYOHIO.GOV

**CHILDREN SERVICES:** (614) 275-2271  
CHILDRENSERVICES.FRANKLINCOUNTYOHIO.GOV

**AUDITOR:** (614) 525-4663  
FRANKLINCOUNTYAUDITOR.COM

**CLERK OF COURTS:** (614) 525-3600  
CLERK.FRANKLINCOUNTYOHIO.GOV

**BOARD OF DEVELOPMENTAL DISABILITIES:** (614) 475-6440  
FCBDD.ORG/

**CORONER:** (614) 525-5290  
CORONER.FRANKLINCOUNTYOHIO.GOV

**BOARD OF ELECTIONS:** (614) 525-3100  
VOTE.FRANKLINCOUNTYOHIO.GOV

**COURT OF APPEALS:** (614) 525-3580  
TENTHDISTRICTCOURT.ORG

**CHILD SUPPORT ENFORCEMENT:** (614) 525-3275  
SUPPORT.FRANKLINCOUNTYOHIO.GOV

**COURT OF COMMON PLEAS:** (614) 525-3453  
FCCOURTS.ORG



## CONTACT/DIRECTORY

**DOMESTIC RELATIONS/JUVENILE BRANCH:** (614) 525- 3628  
DRJ.FCCOURTS.ORG

**PUBLIC HEALTH:** (614) 525-3160  
MYFCPH.ORG

**ECONOMIC DEVELOPMENT & PLANNING:** (614) 525-3095  
DEVELOPMENT.FRANKLINCOUNTYOHIO.GOV

**PURCHASING DEPARTMENT:** (614) 525-3750  
PURCHASING.FRANKLINCOUNTYOHIO.GOV

**ENGINEER:** (614) 525-3030  
FRANKLINCOUNTYENGINEER.ORG

**RECORDER:** (614) 525-3930  
RECORDER.FRANKLINCOUNTYOHIO.GOV

**GUARDIANSHIP SERVICES BOARD:** (614) 525- 2279  
GUARDIAN.FRANKLINCOUNTYOHIO.GOV

**SANITARY ENGINEERING:** (614) 525-2279  
CLEANWATER.FRANKLINCOUNTYOHIO.GOV

**OFFICE OF HOMELAND SECURITY &  
REGIONAL COMMUNICATIONS:** (614) 525-5577  
HSRC.FRANKLINCOUNTYOHIO.GOV

**SHERIFF:** (614) 525-5577  
SHERIFF.FRANKLINCOUNTYOHIO.GOV

**JOB & FAMILY SERVICES:** (614) 233-2000  
JFS.FRANKLINCOUNTYOHIO.GOV

**TREASURER:** (614) 525-3438  
TREASURER.FRANKLINCOUNTYOHIO.GOV

**LAW LIBRARY:** (614) 525-4971  
LAWLIBRARY.FRANKLINCOUNTYOHIO.GOV

**VETERANS SERVICE COMMISSION:** (614) 525-4971  
VETS.FRANKLINCOUNTYOHIO.GOV

**OFFICE ON AGING:** (614) 525-6200  
OFFICEONAGING.ORG

**OFFICE OF JUSTICE POLICY & PROGRAMS:** (614) 525-5577  
JPP.FRANKLINCOUNTYOHIO.GOV

**PROBATE COURT:** (614) 525-3894  
PROBATE.FRANKLINCOUNTYOHIO.GOV

**PROSECUTING ATTORNEY:** (614) 525-3555  
PROSECUTOR.FRANKLINCOUNTYOHIO.GOV